

11 Oct 2019

Anish Malattiri
Al Saeedi
Dubai

TESTIMONIAL

Dear Anish,

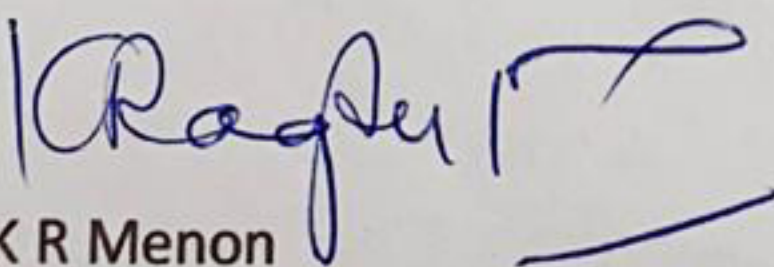
Last week my car battery was discharged completely at the petrol station near my office when I was rushing back for my evening appointments after a meeting. I called Naresh from the Al Saeedi team who said he would call me back. He called to ask me some details about my car that I did not have but just told him that I had visited once before for a tyre change. I gave him the address of the petrol station where my car was parked and hurried to my office.

While I was busy seeing patients, Naresh found details of my car model from his records, arranged two options of batteries from another location of Al Saeedi Pro and sent a mobile unit to the petrol station and replaced my car battery.

I did not have to keep my patients waiting and the car was ready when I finished work. Moreover, the next day he called to let me know that they had invoiced me a higher amount in error and actually came to my office and returned the excess!

Thank you so much Anish and the Al Saeedi team who bailed me out on what could have been a bad day. I enjoyed the VIP service very much and would like to say a special thanks to Naresh for being so resourceful and helpful.

Many thanks,


Dr K R Menon

